

**Sent:** 25 February 2022 10:02

**To:** Business Licence <business.licence@brent.gov.uk>

**Subject:** Fwd: Complaint about Shanzelize on Kilburn High Street

Hi,

My wife and I are tenants in [REDACTED].

We've been having some challenges with one of the venues on the High Street called Shanzelize and unfortunately, our phone calls to report the "public nuisance" at all hours of the night haven't resulted in anything. So I was pleased to see a sign on the lamp post outside the venue encouraging members of the public to email complaints as the premises' license is being reviewed.

The music is unbearably loud, especially on weekends, which at times goes on until after midnight.

If one reads the reviews on Google, there appears to be a general disregard for anyone but themselves which probably explains why they don't care about the inconvenience they cause their neighbours. Just last week, one of the tenants on the top floor in the building above them vacated their apartment because of the ongoing disturbances.

Let me know if you have any further questions.